

ESTD LONDON 1942

SATISFYING GUESTS IN OVER 100 COUNTRIES

Design with reason...



...Specialist Hotel products

Based in the UK since 1942, we are the world's leading company in the design and manufacture of specialist hotel guest products. The originators of the Ironing Centre, the Welcome Tray and the Hotel Hairdryer.

With a reputation built on quality and customer care, we supply customers in over 100 countries from individual hoteliers to large Hotel Groups.

Our design philosophy: safety; functionality and simplicity of use; prevention of theft; longevity; and care for the environment.

Avantgarde Bedroom Steam Ironing Centre

The luxury solution to in-room guest ironing

Quality steel build for long life

Anti-theft iron facility

Space saving design

Hook for wardrobe hanging

Cord tidy

Special feet for enhanced stability

Complete with Steam Hotel Safety Iron with Auto-Off timer
safety feature – 30 seconds horizontal and 8 minutes vertical

Composite heat resistant strap to restrain iron

Metallised Cover

Adjustable board height

Guarantee: 4 Years

Product code: AIC

Colour: Silver Cover / Black Body



Environmentally Friendly Product



We recommend one Ironing Centre per bedroom



Elegance Bedroom Dry Ironing Centre

The favoured and neat solution to in-room guest ironing

Quality steel build for long life

Anti-theft iron facility

Space saving design

Hook for wardrobe hanging

Cord tidy

Special feet for enhanced stability

Complete with Dry Hotel Safety Iron with Auto-Off timer safety feature – 30 seconds horizontal and 8 minutes vertical

Composite heat resistant strap to restrain iron

Metalised Cover

Adjustable board height

Guarantee: 3 Years

Product code: EIC

Colour: Silver Cover / Black Body



Environmentally Friendly Product



We recommend one Ironing Centre per bedroom

Avantgarde Welcome Tray

The interior designers' favourite

Ingredients compartment with hinged lid for where housekeeping prefer to keep ingredients out of sight

Independent tray to allow positioning of crockery to suit

Guest can select tea or coffee water temperature settings

Integral, quick boil, 0.9 Litre, energy saving cordless kettle with concealed element and indicator light in switch

Boil dry safety feature

Guarantee: 4 Years

Product code: AWT

Colour: Black or White



Environmentally Friendly Product

NEW



Ingredients compartment lid closed

Colours available:



Crockery, cafetiere and ingredients not supplied



Ingredients compartment lid open

President Welcome Tray

Used in top hotels worldwide

Melamine lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience

For excellent resistance against heat, stains and scratches, the base tray, lift-off tray and ingredients dish are all manufactured from melamine

Compartmentalised ingredients dish for easy portion control and to aid guest selection

Integral, quick boil, 0.8 litre, energy saving, cordless kettle with concealed element and indicator light

Boil dry safety feature

Easy for Housekeeping to clean inside kettle

Guarantee: 4 Years

Product code: PWT

Colour: Cream



Environmentally Friendly Product



Crockery and ingredients not supplied

Regal Welcome Tray

Quite simply the best in the world

Melamine lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience

For excellent resistance against heat, stains and scratches, the base tray, lift-off tray and ingredients dish are all manufactured from Melamine

Compartmentalised ingredients dish for easy portion control and to aid guest selection

Integral, quick boil, 1 litre, energy saving, cordless kettle with concealed element and indicator light

Boil dry safety feature

Easy for Housekeeping to clean inside kettle

Guarantee: 5 Years

Product code: RWT

Colour: Black / Chrome



Environmentally Friendly Product



Crockery, cafetiere and ingredients not supplied

Elegance Welcome Tray

The favourite with hotels worldwide for its space saving and practicality

Lift-off tray to contain spillage, protect furniture and furnishings,
and for guest convenience

Ingredients displayed for easy portion control and to aid
guest selection

Integral, quick boil, 0.8 litre, energy saving, cordless kettle
with concealed element and indicator light

Boil dry safety feature

Wall-mounted or free-standing

Easy for Housekeeping to clean inside kettle

Guarantee: 3 Years

Product code: EWT

Colours: Cream or White



Environmentally Friendly Product



Colours available:



Crockery, cafetiere and ingredients not supplied

Classic Welcome Tray

Chosen for its attractive design

Lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience

Ingredients displayed for easy portion control and to aid guest selection

Integral, quick boil, 0.8 litre, energy saving, cordless kettle with concealed element and indicator light

Boil dry safety feature

Easy for Housekeeping to clean inside kettle

Guarantee: 3 Years

Product code: CWT

Colours: Black or Cream or White



Environmentally Friendly Product



Colours available:



Crockery and ingredients not supplied

Standard Welcome Tray

Ideal for where space is at a premium

Lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience

Ingredients displayed for easy portion control and to aid guest selection

Integral, quick boil, 1 litre, energy saving, cordless kettle with indicator light

Boil dry safety feature

Wall-mounted or free-standing

Easy for Housekeeping to clean inside kettle

Compact and space saving

Guarantee: 2 Years

Product code: SWT

Colour: White



Environmentally Friendly Product

Crockery and ingredients not supplied



Hendon Tray Set

A timeless classic – simply add the kettle of your choice

3 part set manufactured in tough ABS

Base tray, lift-off tray and ingredients container

Non-slip feet

Versatile

Suitable for use with all Northmace Hotel Kettles

Guarantee: 3 Years

Product code: HTS

Colours: Black or White



Colours available:



Regal Hotel Hairdryer

Every luxury a guest could want

Powerful 1850W

Safety / economy "on-off" switch

2 fan speeds with 3 heat settings

Anti-theft security wall holder

Coiled cable

Safety thermostatic cut-out to help prevent over-heating

Complete with plug for simple and economic installation,
no electrician required to fit (can if required be hard wired by a professional electrician)

With optional styling concentrator and diffuser

Guarantee: 5 Years

Product code: RHD

Colour: Black / Chrome



Environmentally Friendly Product



Not designed for use in public areas

Valette Hotel Hairdryer

A sleek modern design

1600W

Ideal for drawer or wall mounting

Safety / economy "on-off" switch

3 fan speeds / heat settings

Universal anti-theft security drawer / wall holder

With optional styling concentrator

Coiled cable

Safety thermostatic cut-out to help prevent over-heating

Complete with plug for simple and economic installation,
no electrician required to fit (can if required be hard wired
by a professional electrician)

With optional styling concentrator

Guarantee: 3 Years

Product code: VHD

Colours: Cream or White



Environmentally Friendly Product



Colours available:



Not designed for use in public areas

President Hotel Hairdryer

A beautiful ionic hairdryer

Powerful 2000W

Ideal for drawer or wall mounting

Ionic for more manageable and healthier hair

Safety / economy "on-off" switch

2 fan speeds with 3 heat settings

Universal anti-theft security drawer / wall holder

Soft to the touch hairdryer body

Coiled cable

Safety thermostatic cut-out to help prevent over-heating

Complete with plug for simple and economic installation,
no electrician required to fit (can if required be hard wired by a professional electrician)

With optional styling concentrator

Guarantee: 4 Years

Product code: PHD

Colour: Black



Environmentally Friendly Product



Not designed for use in public areas

Standard Classic Hotel Hairdryer

Space saving, versatile and reliable

1200W

Safety / economy "on-off" switch

2 fan speeds / heat settings

Anti-theft security wall holder

Coiled cable

Safety thermostatic cut-out to help prevent over-heating

Complete with plug for simple and economic installation, no electrician required to fit (can if required be hard wired by a professional electrician)

Guarantee: 2 Years

Product code: SCHD

Colour: White



Environmentally Friendly Product

Not designed for use in public areas



Classic Hotel Bedroom Safe

All the special features required in a hotel safe

Secure steel construction

Choice of wall and floor fixings with 2 anchor bolts supplied

Large size ideal for most laptops

Reliable electronic controls, with guest

6 digit code for extra security

Emergency external battery access in case of internal battery failure

Disclaimer and instructions on safe door (not illustrated)

Hidden external lock to enable hotel access with emergency security key

Hotel can set its own mastercode for use if guest forgets their code

Internal battery compartment with screw closure to prevent theft of batteries

Guarantee: 3 Years

Product code: CBS

Colour: Black



Avantgarde Hotel Kettle

A design icon

Guest can select tea or coffee water temperature settings

0.9 Litre cordless kettle, quick boil, energy saver

Concealed element in stainless steel floor

Auto switch-off with indicator light in switch

360° base with anti-theft fixing and cord tidy

Safety locking lid

Sight windows to indicate water level

Extra strong body

Boil dry safety feature

Guarantee: 4 Years

Product code: AHK

Colour: Black or White



Environmentally Friendly Product

NEW



Colours available:



Regal Hotel Kettle

Selected by luxury hotels for its appearance and reliability

1 litre cordless kettle, quick boil, energy saver

Concealed element in stainless steel floor

Auto switch-off with indicator light

360° base with anti-theft fixing and cord tidy

Safety locking lid

Luxurious chrome finish

Boil dry safety feature

Cool grip handle

Easy for Housekeeping to clean inside kettle

Guarantee: 5 Years

Product code: RHK

Colour: Black / Chrome



Environmentally Friendly Product



Standard Hotel Kettle

Reliable and economical

Corded

0.8 litre, quick boil, energy saver

Stainless steel element

Auto switch-off with indicator light

Extra strong body

Boil dry safety feature

Hinged lid

Easy for Housekeeping to clean inside kettle

Guarantee: 2 Years

Product code: SHK

Colour: White



Environmentally Friendly Product



President Hotel Kettle

An eco-friendly sized kettle that looks at home in top hotels

0.8 litre cordless kettle, quick boil, energy saver

Concealed element in stainless steel floor

Auto switch-off with indicator light

360° base with anti-theft fixing and cord tidy

Extra strong body

Boil dry safety feature

Hinged lid

Sight windows to indicate water level

Easy for Housekeeping to clean inside kettle

Designed to be filled through spout for convenience

Guarantee: 4 Years

Product code: PHK

Colour: Cream or White



Environmentally Friendly Product



Colours available:



President Wastepaper Bin

The attractive solution to waste

11 litre capacity
Strong build
Easy to clean
Stainless steel construction
Timeless design
Sold in boxes of 5

Guarantee: 4 Years
Product code: PWB
Stainless Steel (Matt)



Classic Wastepaper Bin

The unobtrusive bin

11 litre capacity
Strong build
All steel construction
Sold in boxes of 5

Guarantee: 3 Years
Product code: CWB
Colour: Black



Elegance Pedal Bin

Ideal for bathrooms and washrooms

Removable and easy to clean plastic inner bucket

Stainless steel construction

Anti-scuff plastic base

3 litre capacity

Guarantee: 3 Years

Product code: EPB

Stainless Steel (Bright)



Standard Luggage Rack

The favourite with hotels worldwide

Extra tough webbing

Folds away to save space when not in use

Timeless design

Thick steel legs

Guarantee: 2 Years

Product code: SLR

Chrome



Elegance Luggage Rack

Attractive timeless design

Special back helps stop cases from damaging the wall

Extra tough webbing

Folds away to save space when not in use

Thick steel legs

Guarantee: 3 Years

Product code: ELR

Chrome



Classic Luggage Rack

The original and still the best

Designed by one of the world's top designers

Solid wood

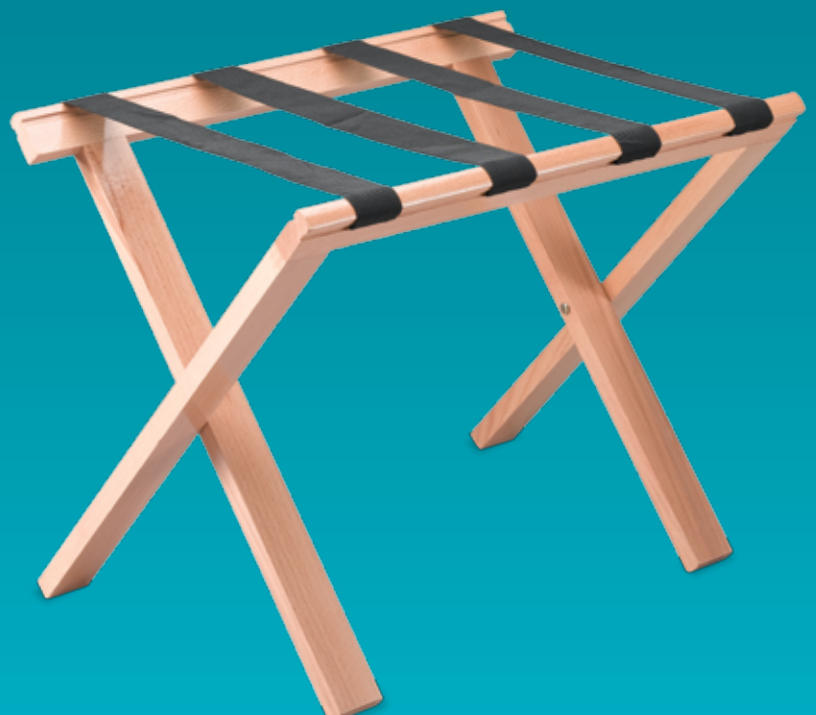
Extra tough webbing

Folds away to save space when not in use

Guarantee: 3 Years

Product code: CLR

Beech or Mahogany Finish



Classic Guest Mirror

A touch of luxury to pamper your guests

Surround light
190mm diameter (approx)
Magnifying mirror with anti-mist as
light warms up
Articulated twin arms for perfect
positioning and ease of use
No transformer necessary

Guarantee: 3 Years
Product code: CGM
Chrome

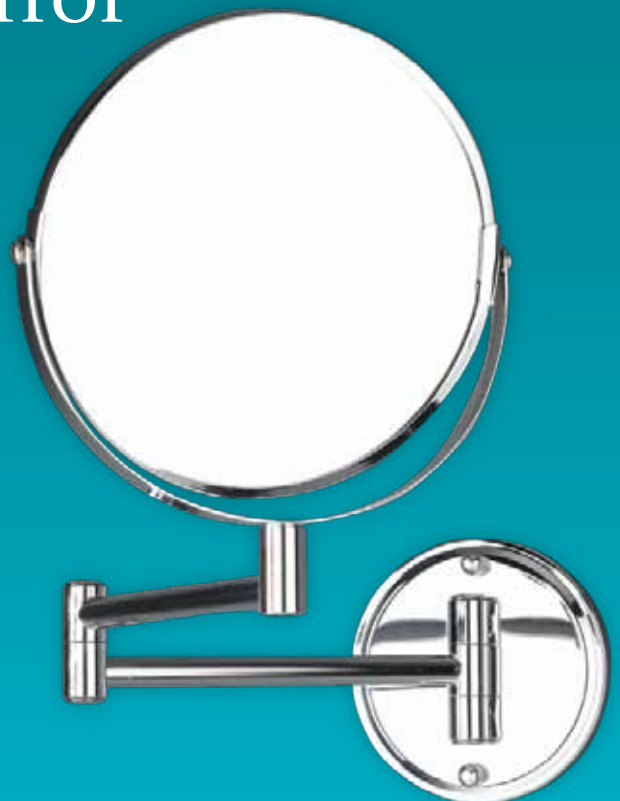


Standard Guest Mirror

The necessity appreciated by male and female guests

Double sided – one side normal mirror,
the other magnifying mirror
170mm diameter (approx)
Twin arm for ease of use

Guarantee: 2 Years
Product code: SGM
Chrome



President Wooden Coathanger

The timeless classic

Hooked or Security
Suitable for trousers as well as skirts
Luxurious "wishbone" construction
Skirt notches
Anti-slip rubber insert on wooden trouser rail
Sold in packs of 50

Guarantee: 4 Years
Product code: PCH
Brass or Chrome Metalwork

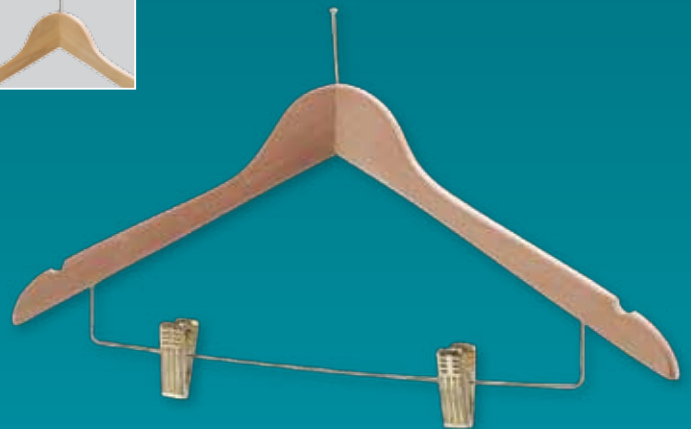


President Wooden Coathanger With Skirt Clips

A little extra finishing touch in the wardrobe

Hooked or Security
Easy to use, durable skirt clips
"Anti-crush" pads on skirt clips to protect clothes
Suitable for trousers as well as skirts
Luxurious "wishbone" construction
Skirt notches as well as Skirt clips
Sold in packs of 50

Guarantee: 4 Years
Product code: PCHJ
Brass or Chrome Metalwork



Security Rings

Practical convenience

Unique forward facing design delights guests
Simple for guests to use
Polypropylene snap-on captive can be securely fitted without removing wardrobe hanging rail
Fits wide range of hangers
Sold in packs of 50

Guarantee: 4 Years
Product code: CH2CH (Chrome)
CH2BR (Brass)
CHC1 (Polypropylene)



Elegance Hotel Safety Dry Iron

The safe and easy choice for guests

Non-stick "easy glide" stainless steel sole plate
Integral Hotel Auto-Off timer safety feature -
30 seconds horizontal and 8 minutes vertical
Guest friendly controls
Rubber power cord to help prevent cord damage

Guarantee: 3 Years
Product code: EDI
Colour: Silver



Environmentally Friendly Product



Avantgarde Hotel Safety Steam Iron

The ultimate Hotel Safety Iron for guest use

Guest friendly controls
Non-stick "easy glide" stainless steel sole plate
Integral Hotel Auto-Off timer safety feature -
30 seconds horizontal and 8 minutes vertical.
Auto-Off indicator light
Burst of steam and spray facilities
Self-Clean feature
Drip stop function
Anti-Calc system
Rubber power cord to help prevent cord damage

Guarantee: 4 Years
Product code: ASI
Colour: Silver



Environmentally Friendly Product



Hotel Rubber Bath / Shower Mat

Very popular with housekeepers

Anti-slip with safety sucker pads

Textured surface with anti-mildew treatment

Machine washable

Use on non-textured flat surface only

Sold in packs of 5

Guarantee: 1 Year

Product code: BMW

Colour: White



Wrapped Disposable Tumblers

Hygienic and appreciated by guests

Hygienic

Individually wrapped

Reduces room cleaning time

Recyclable

Saves time and money

Ideal for the bathroom

Sold in packs of 1,000

9fl. oz.

Product code: WDT



Hygiene Bag Refills

Convenient and professional solution

Helps prevent unnecessary wastage
Easy to store and manage
Each refill contains 25 individual bags
Fits most holders
Sold in packs of 100 refills

Product code: HBR



Hotel Shower Curtain

Luxurious look in every bathroom

Satin stripe white polyester
Machine washable
Reinforced non-rust eyelets
Complete with 12 free plastic hooks
Water-resistant, anti-mildew treated
Weighted bottom hem
Sold in packs of 5

Product code: SCW (1800mm x 1800mm)
SCWL (1800mm x 2000mm)

Colour: White with Satin Stripe





Environmentally Friendly Product



Environmentally
Conscious
Organisation



Environmentally
Conscious
Organisation



Environmentally Friendly Product



Housekeeper of the year
Sponsored by Northmace & Hendon

Technical Information

For technical information please visit our website.